Communication Policies

Protect yourself while giving impeccable service to your customers. Read the following communication policies before contacting anyone on behalf of Ameritas or Ameritas of New York by phone, fax, or email.

Do Not Call Policy
Do Not Fax Policy
Do Not Email Policy

If a customer emails you and requests to no longer be contacted via email with Ameritas or Ameritas of New York group division product content, forward the email to Ameritas Group Division Compliance at privacy@ameritas.com or call 800-659-2223, ext. 82222. In New York, call 800-659-8889. We will keep this information in an opt-out registry.

