

Ameritas Life Insurance Corp.  
P.O. Box 82520  
Lincoln, NE 68501-2520

BDO USA, LLP

## Sample dental coverage ID cards

Carefully remove them from this sheet (below) and take one with you to your next dental appointment.

### Welcome

Get direct access to online benefit information by

1. visiting **ameritas.com**
2. selecting Account Access in the upper right corner
3. choosing the Dental/Vision/Hearing section
4. signing into the secure member account using the ID number below

In your secure member account, you can access:

- Go paperless – receive EOBs electronically
  - Your Dental Benefit Summary and Pretreatment Estimates
  - Pending and paid claims
  - Status of plan maximums and deductibles
  - Your ID card
  - Your Certificate of Coverage
- For answers to your **dental benefit coverage questions**, check out our Frequently Asked Questions under the Resource Center first! Or call our customer relations team at **800-487-5553** Monday through Thursday from 7 a.m. to midnight and Friday from 7 a.m. to 6:30 p.m. Central Time.
  - To get the most current and complete **Dental Network** directory, visit **ameritas.com**, select Find a Provider at top of page, then select **Dental**, in your search choose your network, visible on your card below, or call **800-487-5553**.
  - You have freedom to select the provider of your choice; If you visit one of our network providers, you may reduce your out-of-pocket expenses, because our providers agree to discounted fees.
  - For dental or vision service needs outside the USA, call AXA Assistance USA, Inc. (AXA) at 1-866-662-2731 (toll free) or 1-312-935-3727 (collect call) for a referral. Providers referred by AXA are not members of the Ameritas Life Insurance Corp. (Ameritas) Network. Referral to an AXA provider is not a guarantee of benefits, and all policy provisions and limitations would apply. Note: These provider referral assistance services are independently offered and administered by AXA. Ameritas and its affiliates and subsidiaries do not participate in the selection of these dental and vision service providers and do not oversee or monitor AXA's performance of these services. Additionally, Ameritas does not warrant or guarantee or make any representation as to the quality of the services provided by AXA or by any dental or vision service provider referred by AXA.

#### AMERITAS DENTAL NETWORK

Networks: Classic

**Ameritas**



Ameritas Group Dental Claims  
P.O. Box 82520  
Lincoln, NE 68501-2520



BDO USA, LLP

**Plan # 10-301913-0**  
**Certificate # 00**

**Dependent Coverage Yes**  
**Member ID# 000000000**

For benefit or services information or to express concerns about our services, call Ameritas at 800-487-5553 or visit us online at [ameritas.com](http://ameritas.com)

#### AMERITAS DENTAL NETWORK

Networks: Classic

**Ameritas**



Ameritas Group Dental Claims  
P.O. Box 82520  
Lincoln, NE 68501-2520



BDO USA, LLP

**Plan # 10-301903-0**  
**Certificate # 00**

**Dependent Coverage Yes**  
**Member ID# 000000000**

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*Our customers come first  
And second. And third  
Always.*

*We want you to know  
that we're here for you,  
and we'll do everything we can  
to answer your group dental  
benefits questions.*

### **Thank you**

- we are committed to providing you with high-quality, cost-effective dental benefits through your planholder, and we truly value your participation.
- member satisfaction is number one, so if for any reason you have a concern about your current dental benefits, please let us know (there's a formal grievance and appeal process in place for your protection should you choose to use it); in addition, we continually monitor member satisfaction with our services through an internal quality improvement program.
- Go Paperless! Start enjoying the advantage of receiving EOBs electronically today by visiting your secure member account and sign up to Go Paperless.

#### ***Select the dentist of your choice***

##### ***Visit a network provider to help reduce out-of-pocket expenses***

- Visit us online at [ameritas.com](http://ameritas.com) for a current list of network providers and claim forms. Visit your secure member portal to see your benefit and claim status information, as well as Go Paperless for your EOBs online.
- Claim forms also may be obtained from your planholder, and we will also accept your provider's claim form or super bill.
- Present this card at your appointment.
- You or your provider may mail the completed claim form to: Group Claims, P.O. Box 82520, Lincoln, NE 68501-2520 or fax it to 402-467-7336. For electronic submittal, please use Payor #47009.
- If visiting a network provider, your benefits will be paid directly to that provider.

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